CAREER PATHWAY: CLAIMS ADJUSTER

What do they do? Investigate, analyze, and determine the extent of insurance company’s liability concerning personal, casualty, or property loss or damages, and attempt to effect settlement with claimants. Correspond with or interview medical specialists, agents, witnesses, or claimants to compile information. Calculate benefit payments and approve payment of claims.

People with these roles and responsibilities are also called: Claims Examiner, Claims Specialist, Claims Adjuster, Claims Representative, Claims Analyst, Claims Manager, Claims Supervisor, Customer Care Specialist, Independent Insurance Adjuster Specialist

Some typical job duties include:
• Examine claims forms and other records to determine insurance coverage.
• Investigate and assess damage to property and create or review property damage estimates.
• Interview or correspond with claimants, witnesses, police, physicians, or other relevant parties to determine claim settlement, denial, or review.

HOW MUCH DO THESE JOBS PAY IN OHIO?

AVERAGE: $64,680

CAREER PATHWAY AND EDUCATIONAL REQUIREMENTS

REQUIRED FOR ENTRY:
High School Diploma/GED, Short-term OTJ training

Claims Clerk Trainee, Claims Clerk, Claims Representative

REQUIRED FOR ADVANCEMENT:
Associate’s Degree, Moderate-term OTJ Training OR Related Work Experience

Claims Adjuster Trainee, Claims Adjuster Investigator, Senior Claims Adjuster

REQUIRED FOR ADVANCEMENT:
Bachelor’s Degree, Related Work Experience

Claims Supervisor, Claims Manager

CAREER PATHWAY:
Associate in Claims (AIC)
American Institute for CPCU and Insurance Institute of America

Accredited Insurance Examiner
International Claim Association

Accredited Customer Service Representative
American Institute for CPCU and Insurance Institute of America

CERTIFICATIONS THAT CAN HELP YOU ADVANCE:
Associate, Life & Health Claims International Claim Association

Visit insurancecareers.org to learn about the many career opportunities available in the insurance industry!